

### How to Factory Default an IP550

(Note you must "Restore to Factory Defaults" AND "Remove Local Configuration Settings")

1) Manually

Press the keys on the phone in exactly the specified order:

Menu -> 8 -> 4 -> 1234 -> upper left softkey (enter) -> 1 -> Upper right soft key(default) -> lower right softkey (cancel) -> 4 -> 1234 -> upper left softkey (enter) -> 2 -> upper right softkey (default) -> upper right softkey (restart)

2) From web interface

- a. Navigate to [http://<phone\\_ip\\_address>/](http://<phone_ip_address>/)
- b. Enter admin/1234 as username/pass
- c. Click Reset on left hand side
- d. Click Restore To Factory Defaults
- e. Click Reset (not reset system – click reset on left hand menu)
- f. Click Remove Local Configuration Settings
- g. Click Restart System