_____
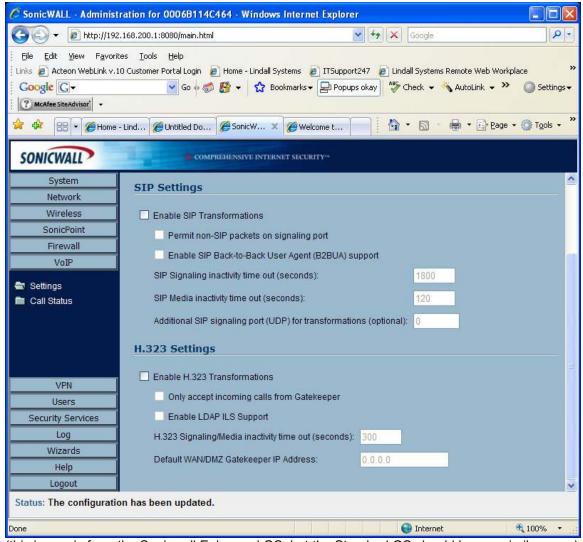
Sonicwall Configuration

Due to the number of end users who have Sonicwall Firewalls on their network, we here at IPitomy have created this short guide demonstrating the configuration settings that we are aware of that can cause problems with SIP.

- Disable SIP Transformations
- Enable Consistent NAT

(this image is from the Sonicwall Enhanced OS, but the Standard OS should have a similar page)

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If these are not configured this way, you can experience the following problems:

1-way talk paths with Remote Phones and SIP trunks
Remote phones that lose registration after a period of time
Remote phones that can make but not receive calls

Additionally, if the customer is using the Sonicwall "Enforced Client Anti-virus" they must exclude the Ipitomy box and phones in the Sonicwall settings, otherwise these will be blocked because the Sonicwall will want them to install anti-virus, which of course, they can't do because they're phones, not computers.