IPITOMY

SMARTER BUSINESS COMMUNICATIONS   support@ipitomy.com | 941.306.2200
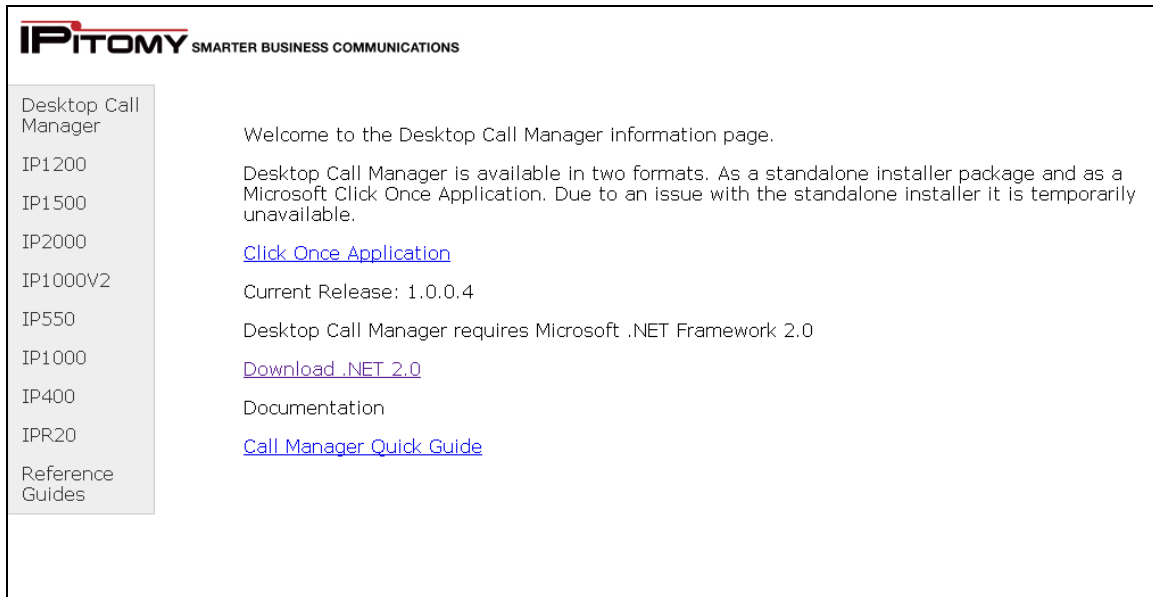
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IPitomy Desktop Call Manager Install Guide

This guide assumes that your IP1200/IP1500/IP2000 is on firmware 3.0-1941 or more recent and has been licensed for Call Manager already. If the PBX is on a version prior to 3.0-1941 you will need to reference the IP1200/1500/2000 Upgrade Guide if you wish to use Call Manager. To get licensed, contact IPitomy Sales.

Installing .NET Framework

1. At the computer you wish to install Call Manager on, navigate with your web browser to http://www.ipitomy.com/pbx_files/callmgr/index.php
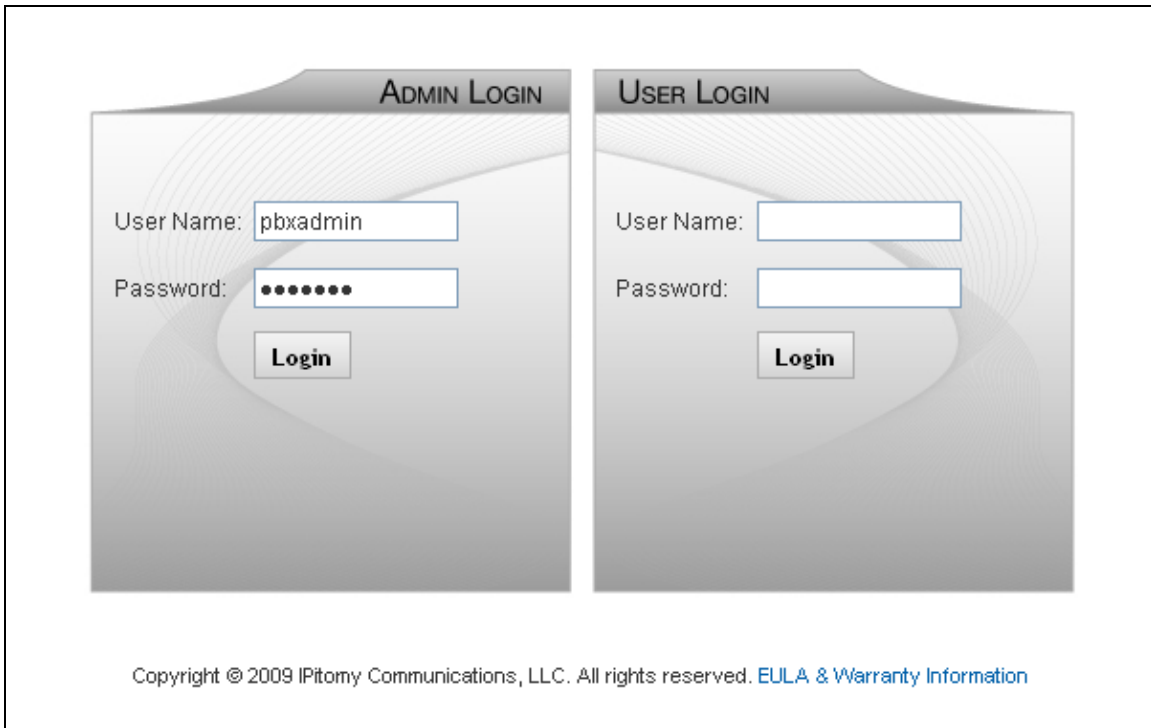

2. Click the link Download .NET 2.0

3. Download .NET 2.0 and follow the instructions until it has been installed

Assigning Licenses to Extensions

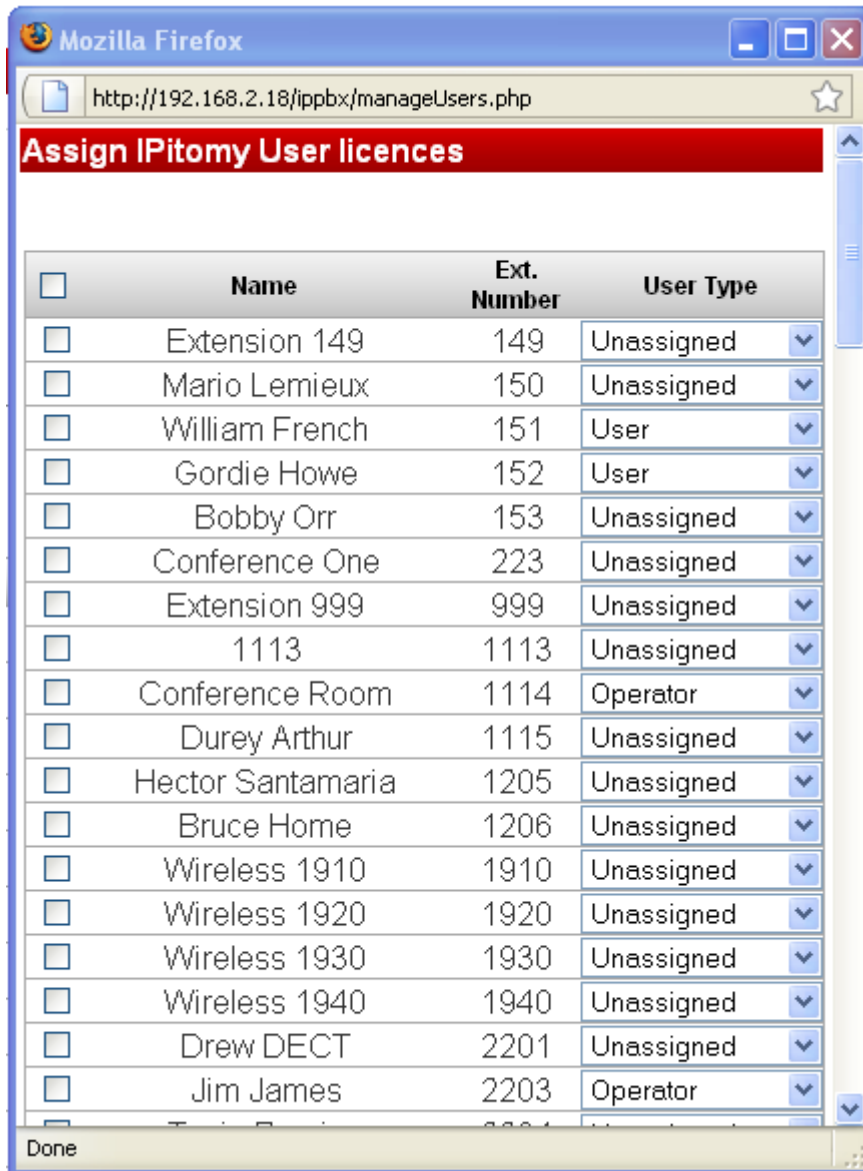1. Login to the PBX

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2. Navigate to PBX Setup=>Services and scroll down to the section with User Licenses

3. Click Assign User Licenses and the pop-up for assigning licenses to extension will appear

Assign IPitomy User licences

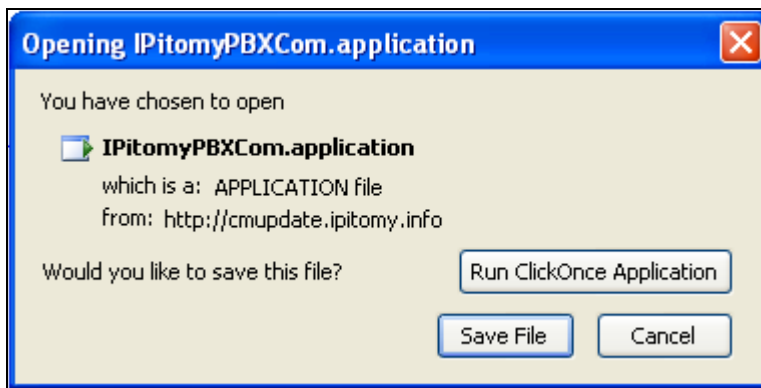|	Name	Ext. Number	User Type
☐	Extension 149	149	Unassigned
☐	Mario Lemieux	150	Unassigned
☐	William French	151	User
☐	Gordie Howe	152	User
☐	Bobby Orr	153	Unassigned
☐	Conference One	223	Unassigned
☐	Extension 999	999	Unassigned
☐	1113	1113	Unassigned
☐	Conference Room	1114	Operator
☐	Durey Arthur	1115	Unassigned
☐	Hector Santamaria	1205	Unassigned
☐	Bruce Home	1206	Unassigned
☐	Wireless 1910	1910	Unassigned
☐	Wireless 1920	1920	Unassigned
☐	Wireless 1930	1930	Unassigned
☐	Wireless 1940	1940	Unassigned
☐	Drew DECT	2201	Unassigned
☐	Jim James	2203	Operator

4. From the dropdown select which license you would like the extensions to use

5. Once selected, scroll to the bottom of the window and click Submit and then close the window

6. Click Apply Changes

7. Navigate to PBX Setup=>Services and scroll down to the System Functions panel

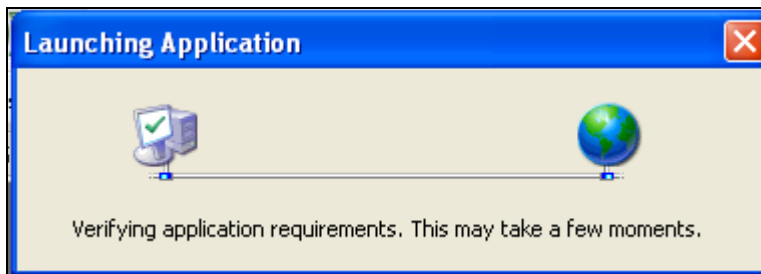| System Functions	
Restart PBX Daemon:	Restart PBX
Reboot the PBX:	Reboot PBX
Restart All Services	Restart Services
Restart CallManager Daemon:	Restart CallManager
Clear Diagnostics Log:	Clear Diagnostics

8. Click the Restart Call Manager Daemon button

Installing Desktop Call Manager

1. Navigate in your web browser to http://www.ipitomy.com/pbx_files/callmgr/index.php

2. Click Click Once Application to begin installing Desktop Call Manager

Opening IPitomyPBXCom.application

You have chosen to open

🔲 **IPitomyPBXCom.application**

which is a: APPLICATION file

from: http://cmupdate.ipitomy.info

Would you like to save this file?

Run ClickOnce Application

Save File   Cancel

3. Click Run ClickOnce Application and the installer will launch

Launching Application

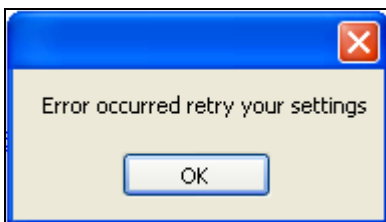Verifying application requirements. This may take a few moments.

4. Once requirements are verified, the following window pops up
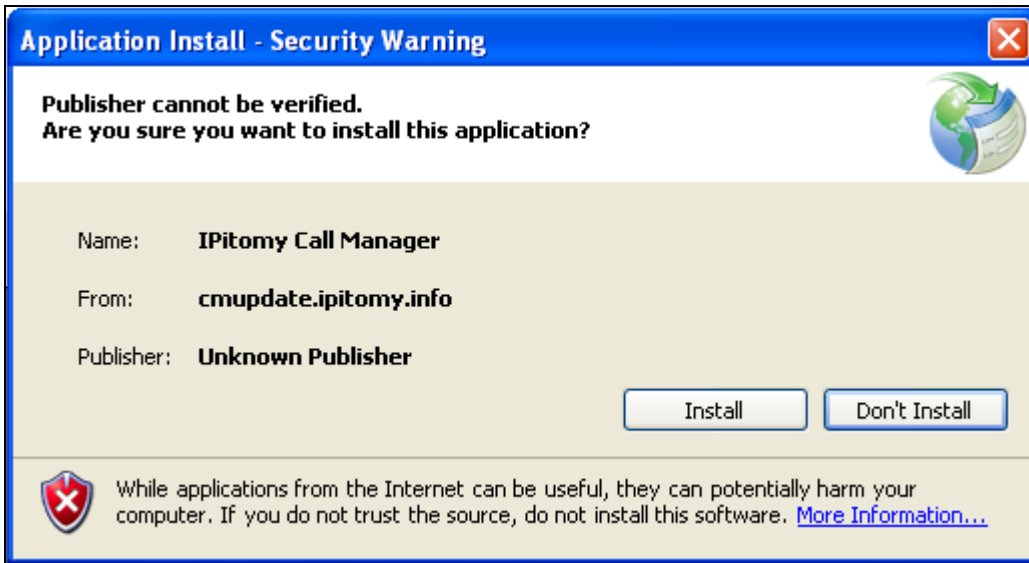
5. Click Install to begin the installation process
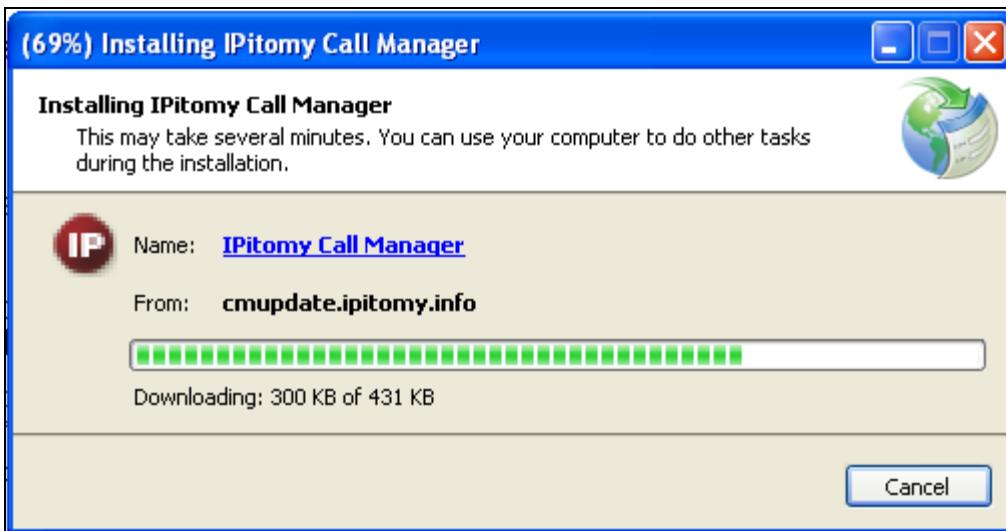
6. Once the install has completed, the following error will appear

7. Click OK and Extension Setup will appear, populated with default information

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8. Under Extension Number and Username, enter the extension number for an extension that was assigned a Call Manager license earlier

9. Under Password, enter the PIN for the extension used

10. Under Proxy Server, enter the local IP for the PBX

11. Click OK once all the correct data has been entered and Call Manager will load

12. At the top of the window click Edit followed by Select Monitored Extensions

13. Highlight the extensions you would like to monitor, individually or in groups by using the CTRL or SHIFT keys, followed by clicking the Add button to add them to the your list of monitored extensions

14. When finished adding extensions, click OK

Congratulations, you have successfully installed the IPitomy Desktop Call Manager. Please see the Call Manager User Guide for instructions on how to use your new application.